

DOMBIVLI SHIKSHAN PRASARAK MANDAL'S
K. V. PENDHARKAR COLLEGE OF ARTS, SCIENCE AND COMMERCE
(AUTONOMOUS) DOMBIVLI (E)

Report of Students' Satisfaction Survey 2023-24

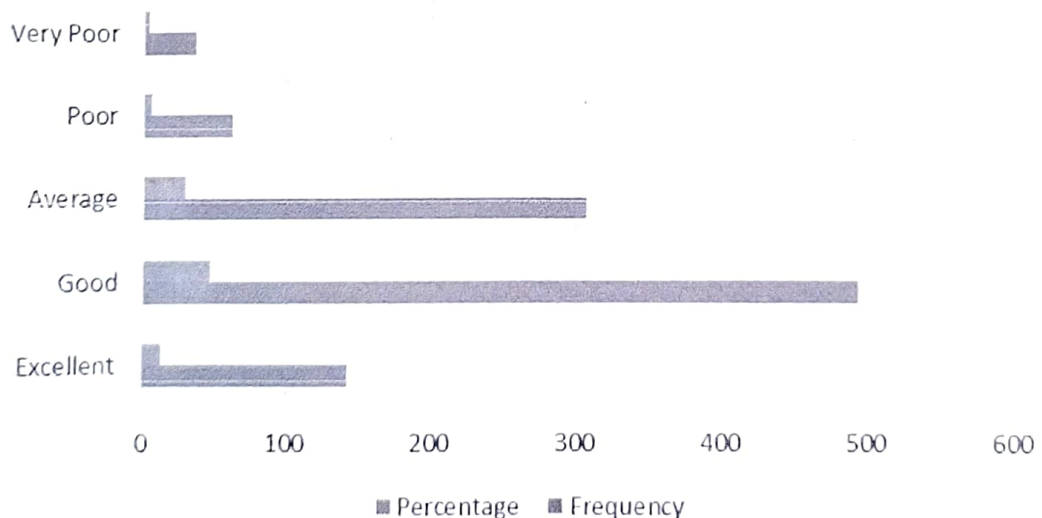
The IQAC of the college conducted the Students' Satisfaction Survey in the year 2023-24. The survey was mainly conducted with respect to admission procedures, teaching-learning, examination systems. The feedback was also sought on the services, infrastructural facilities, extra-curricular and co-curricular activities.

Following is the analysis of the data received from the students.

1. Rate the Admission procedure of the college.

Admission procedure of the college	Frequency	Percentage
Excellent	143	13.7
Good	494	47.4
Average	307	29.5
Poor	62	6
Very Poor	36	3.5
Total	1042	

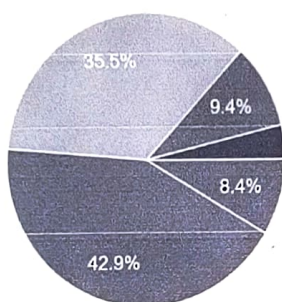
Admission Procedure of the College



The college carries out the procedure of admission in online & offline mode. The data given above shows that, this year the procedure was conducted effectively.

2. The website of the college is user friendly.

User Friendliness of the College Website	Frequency	Percentage
Strongly Agree	88	8.4
Agree	447	42.9
Neutral	370	35.5
Disagree	98	9.4
Strongly Disagree	39	3.7
Total	1042	

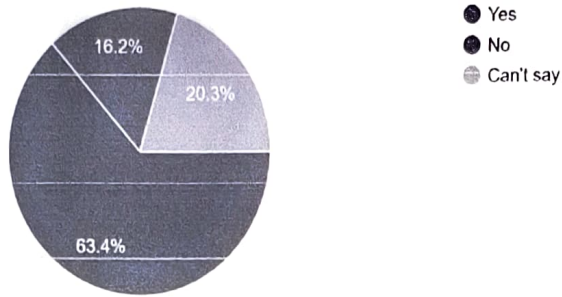


- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The college has a well-designed website to reach out to its present and potential stakeholders. When the students were asked about user-friendliness of the website, nearly half of the students responded that they found the website user friendly.

3. Does the college website offer adequate information about the college, its courses and the activities that are conducted?

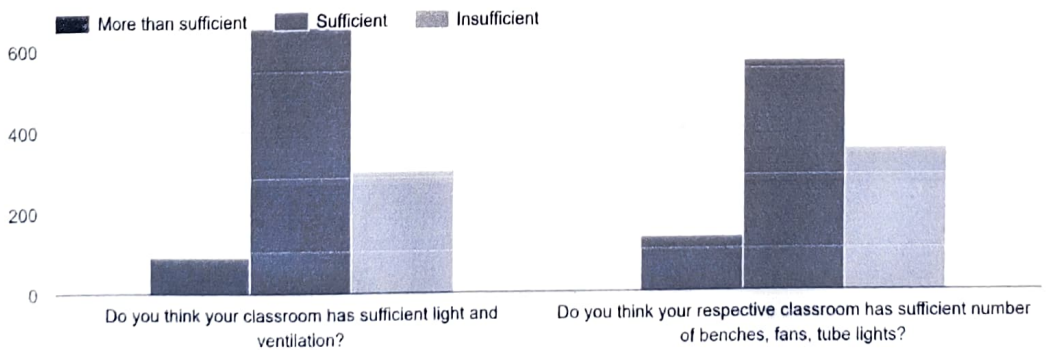
Adequacy of information the College Website	Frequency	Percentage
Yes	661	63.4
No	169	16.1
Can't say	212	20.3
Total	1042	



The pie chart shown above indicates that, the students find adequate information on the college website. Elaborative information about the institution and the courses it runs is available on the website.

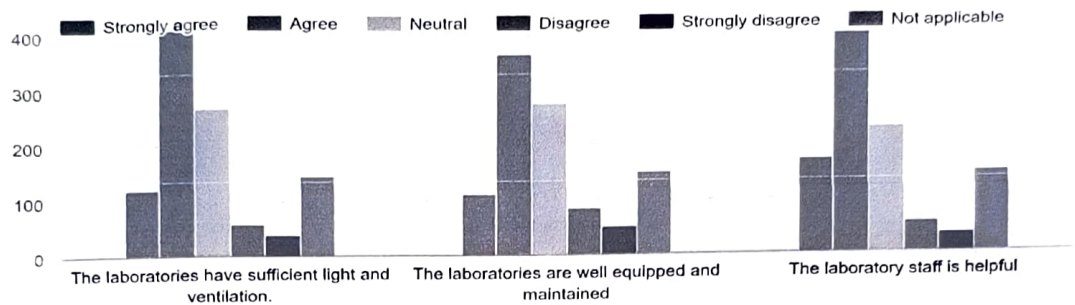
4. Give your response to the following set of questions.
- 1) Do you think your classroom has sufficient light and ventilation?
 - 2) Do you think your respective classroom has sufficient number of benches, fans, tube lights?

	Do you think your classroom has sufficient light and ventilation?	Do you think your respective classroom has sufficient number of benches, fans, tube lights?
More the sufficient	93	133
Sufficient	650	561
Insufficient	299	348
Total	1042	



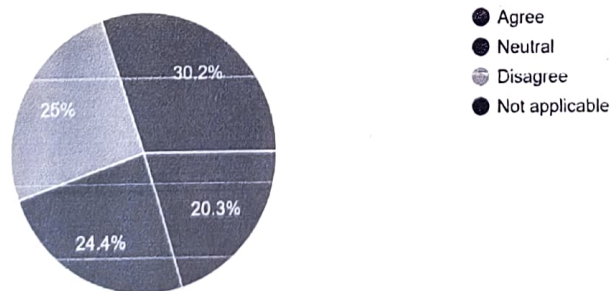
The chart given above indicates that, the classrooms have sufficient light and ventilation. Also there are sufficient number of benches, fans and tube lights.

5. Mark your opinions on the following set of statements.
- 1) The laboratories have sufficient light and ventilation.
 - 2) The laboratories are well equipped and maintained.
 - 3) The laboratory staff is helpful.



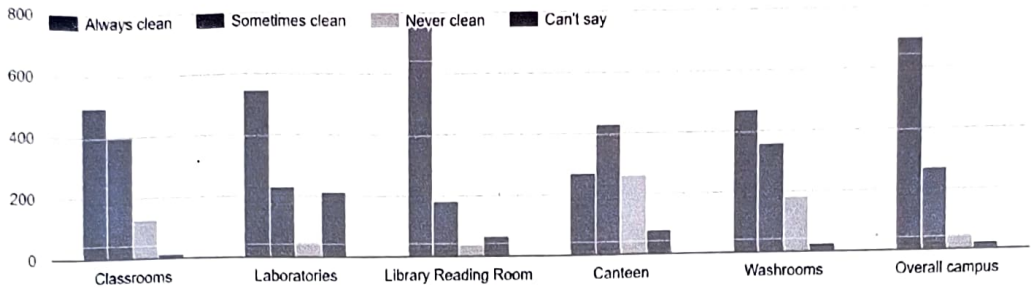
The attempt was made to understand the opinions of the students about laboratories in the college. For the Likert scale- based question was designed. As the graph clearly indicates, majority of the students agree that laboratories have sufficient light and ventilation. They are well-equipped and maintained properly. The students have also noted that, the laboratory staff is helpful towards them. The college takes utmost care and maintains the infrastructural facilities in the laboratories.

6. The facilities in girls' common room are satisfactory.



About 20.3% girl students agree that, the facilities in the girls' common room are satisfactory. This shows that the facilities that are available in girls' common room are inadequate.

7. Give your opinion on cleanliness of:

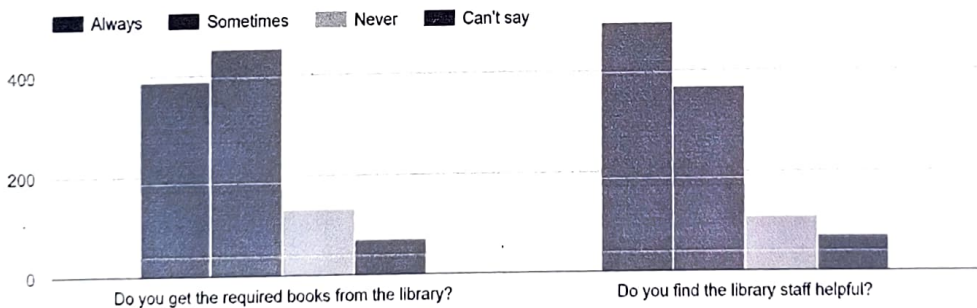


Cleanliness is the most important aspect of health and hygiene. Hence college administration ensures the cleanliness of overall campus.

The graph given above indicates that, the most of the areas in the campus are always clean. The canteen and washrooms are comparatively less clean. Conscious efforts would be made to maintain cleanliness in these areas, as well.

8. Give your response on following set of questions:

- 1) Do you get the required books from the library?
- 2) Do you find the library staff helpful?



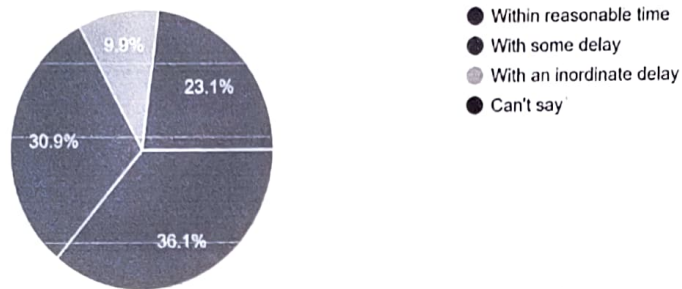
The library or knowledge Resource Centre of any institution is considered to be its significant component as it satisfies academic needs of the students and faculty in terms of providing resources in the form of books and other material. Hence it was necessary to consider students' feedback about so that the library facilities could be enhanced for the betterment of the students.

Here as per the data indicated, the students get required books from the library sometimes. During this year the library could not procure the required books, but the library staff put the efforts to make the existing collection available to large number of students. In the future, the institution would take more care to up fill the lacuna in the library collection.

Also the feedback of the students suggest that, the library staff is helpful towards the students.

9. Do you get various documents (eg. bonafide certificate, railway bus concession forms etc.) from college office within reasonable period of time?

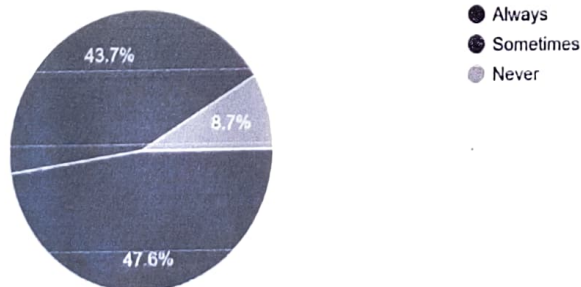
Whether the required documents are received on time?	Frequency	Percentage
Within reasonable time	376	36.1
With some delay	322	30.9
With an inordinate delay	103	9.9
Can't say	241	23.1
Total	1042	



The graph depicts that, students receive the documents from the college office within reasonable time. The office staff is prompt in providing their services pertaining to issuing various documents/certificates as and when demanded by the students.

10. Do you find the office staff co-operative?

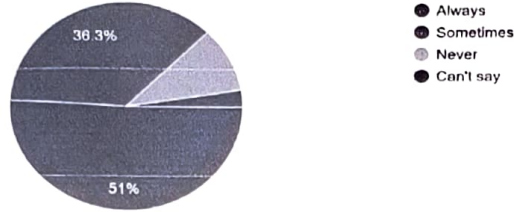
10. Do you find the office staff co-operative? कार्यालयातील कर्मचाऱ्यांकडून योग्य ते सहकार्य मिळते का?
1,042 responses



Here the attempt was made to understand whether the office staff was co-operative and helpful towards students. Nearly half of the students have reported that, the office staff is always willing to help the students.

11. Do you find examination process and facility helpful?

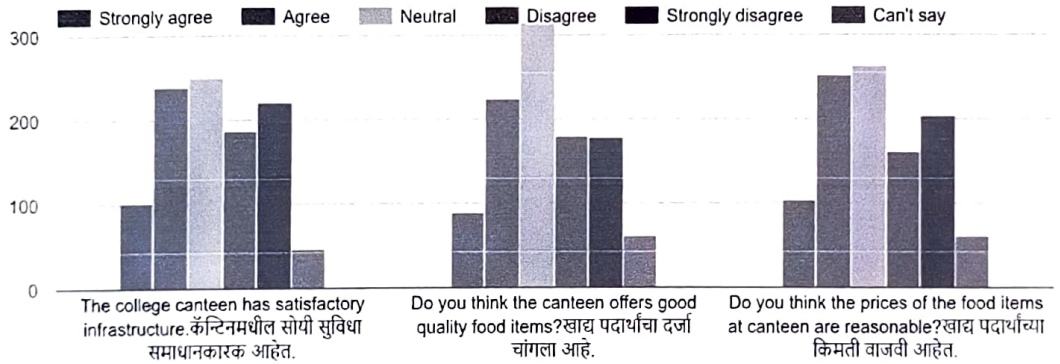
11. Do you find examination process and facility helpful? तुम्हाला परीक्षा प्रक्रिया आणि सुविधा उपयुक्त वाटतात का?
1,042 responses



The graph given above shows that, the staff in the examination department is helpful to the students in solving their queries and problems regarding examination forms, results etc.

12. Give your response on the following set of questions:

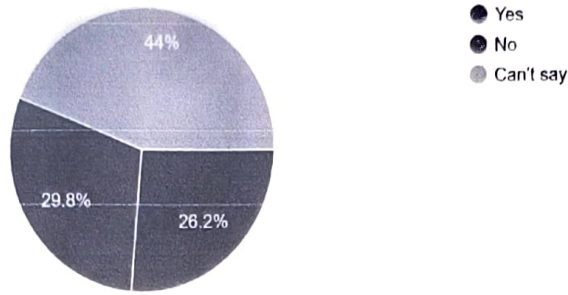
- 1) Whether the college canteen has satisfactory infrastructure?
- 2) Do you think the canteen offers good quality food items?
- 3) Do you think the prices of the food items at canteen are reasonable?



The feedback with respect to the canteen facilities shows that, the students are either satisfied or neutral about the canteen facilities provided by the college. This indicates that, there is need for improvement in those facilities.

13. Do you find the facilities in college gymkhana satisfactory?

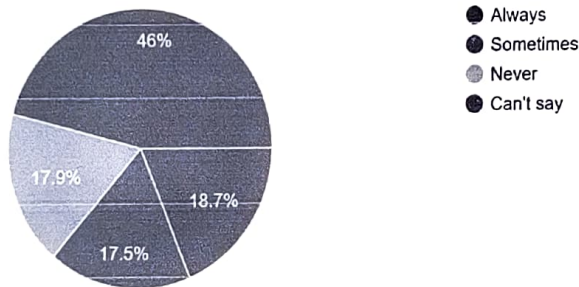
Whether the facilities in Gymkhana satisfactory?	Frequency	Percentage
Yes	273	26.2
No	310	29.8
Can't say	459	44
Total	1042	



It was necessary to seek the feedback about Gymkhana from the students who were engaged in Sports activities. The response suggests that, 26% of the students are satisfied with Gymkhana facilities. This data shows that it is necessary make major changes/ additions to Gymkhana facilities.

14. Do you find the gymkhana staff helpful?

100% responses

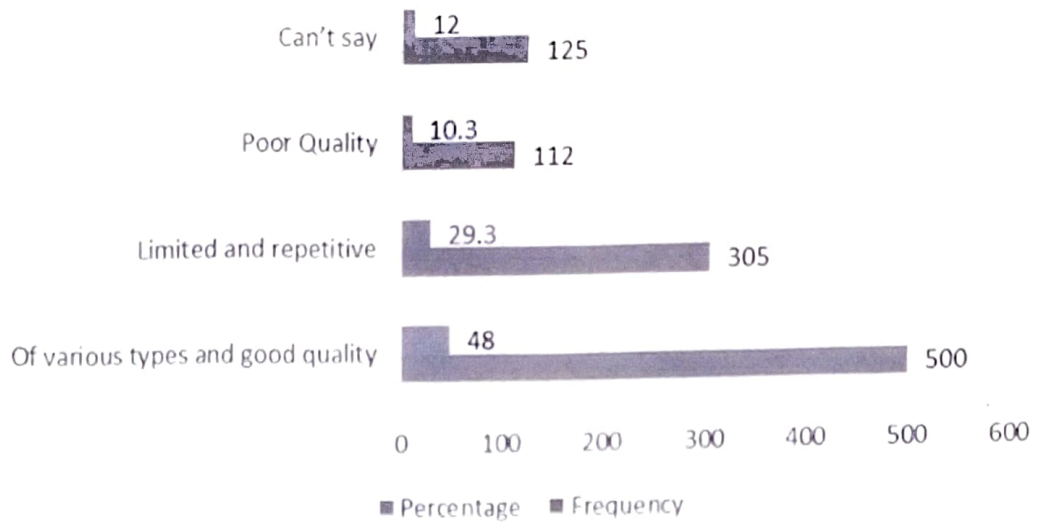


The data in the pie-chart indicates that, around 18.6% of the students have reported that, Gymkhana staff is helpful. Large chunk of students is not using Gymkhana hence they haven't noted any feedback.

15. According to you extra - curricular or co-curricular activities in the college are:

Extra – curricular and co-curricular activities are:	Frequency	Percentage
Of various types and good quality	500	48
Limited and repetitive	305	29.3
Poor Quality	112	10.3
Can't say	125	12

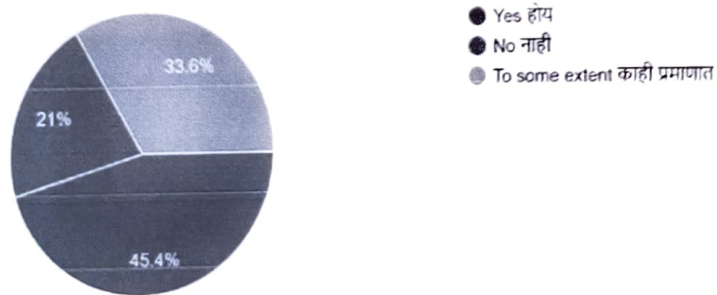
Extra-curricular & Co-curricular activities are:



The data shown above reflects that students have positive views about extra – curricular and co-curricular activities which were conducted during the academic year.

Among the students nearly half of the students have reported that the activities are of various types and good quality.

16. Do you think the resources and infrastructural facilities needed for these activities are available on the campus?

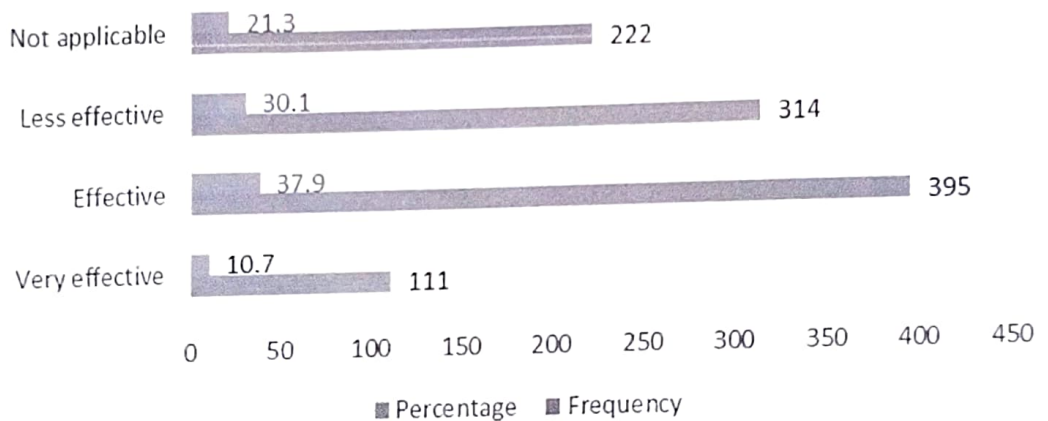


The data indicates that, according to half of the students, the resources and infrastructural facilities required for extra – curricular and co-curricular activities are satisfactory.

17. Do you think the Placement Cell of the college is functioning effectively?

Whether the placement cell is functioning effectively?	Frequency	Percentage
Very effective	111	10.7
Effective	395	37.9
Less effective	314	30.1
Not applicable	222	21.3

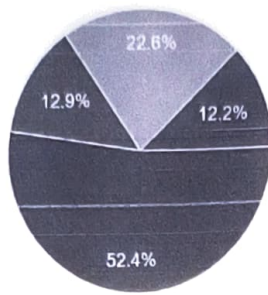
Whether the placement cell works effectively?



The Placement Cell in the college strives to provide employment opportunities to the final year students. Various activities are conducted through this cell. Majority of the students have reported that these activities are effectively carried out and the students have benefitted from it.

18. Did you find 'Mentoring Programmes helpful?'

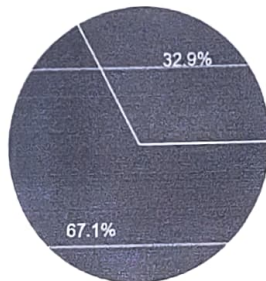
Whether Mentoring Programmes useful?	Frequency	Percentage
Yes	546	52.5
No	134	12.9
To some extent	235	22.6
Can't say	127	12.2



- Yes
- No
- To some extent
- Can't say

More than half of the students have reported that, the mentoring programme initiated by the college was useful to them.

19. Would you recommend others to seek admission to this college?



- Yes होय
- No नाही

The data clearly indicates that more than 65% of the students are likely to recommend other potential students to take the admission to this college.

20. Offer your comments / suggestions on the following: Admission/ Exams/ Teaching-Learning/Infrastructure/ Extra-curricular and co-curricular activities/ Library/Administrative Office/Gymkhana/Canteen

The important suggestions and comments received from the students are compiled and presented below:

1. Faculty is far good and helpful
2. Library is good but silence should be maintained
3. canteen food is quite expensive

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